We are committed to providing a Network that can be used by everyone, regardless of technology or ability. We meet many of the current standards and guidelines. While we work continuously to increase the accessibility and usability of our online training and support, it is not always possible to do that in every aspect.

This statement explains our Networks’ current level of accessibility and the areas we are improving.

Meeting the accessibility standards

Accessibility is a key focus for our Networks’ future.

Digital Unite’s updated (2022) Digital Champions Network has been built with Learning Pool on Learning Pool’s Learning Management System (LMS) technology. Read Learning Pool’s LMS Accessibility Statement for details on the compliance of the technology to current guidelines.

Digital Unite work towards Web Content Accessibility Guidelines (WCAG) AA accessibility across our course and resources and meet common good practices for accessibility. This includes (but is not limited to):

- Using sufficient colour contrast between text and backgrounds.
- Including alt text attributes on content images.
- Using descriptive link text.
- Making sure interactive elements are large and distinct and easy to click.
- Ensuring the site can be read successfully by screenreaders and other accessibility aids.
- Ensuring the site is accessible using a keyboard only navigation.
- Ensuring the site can be zoomed in by the browser.
- Avoiding interactivity which can only be achieved by hovering over an element.
- Ensuring page layouts have a logical structure and use HTML elements correctly.

Our Network can be used across a wide range of popular browsers and devices, including new and older computers, smartphones and tablets.

Our Network is not specifically designed for people with a learning disability, so are not fully accessible to this group. However generally, we avoid using complex language so our content can be understood by everyone. We also provide easy read guides covering a wide range of digital topics.

Our courses

Our Network include courses with interactive elements including multiple choice questions, image hotspots and more. We use the Articulate Storyline 360 eLearning authoring tool to build our courses, a summary of the accessibility performance of Storyline 360 can be found here: https://articulate.com/support/article/Storyline-360-Accessibility-Conformance-Report-VPAT

Articulate have a roadmap to make Storyline 360 fully WCAG compliant, and as improvements are made in this respect, we will also update our courses.
For elements of the courses that are not fully accessible we will provide accessible alternatives. We also provide accessible course notes, these summarise the content of the course in a simple document format, and don’t include interactive elements. These course notes can be accessed with a screenreader.